

SUMMARY

College graduate with diverse experience in customer service, writing, and retail. Known for excellent communication skills, attention to detail, and a passion for arts and literature. Recognized for outstanding work during multiple internships. *Core Skills include:*

Adobe InDesign, Illustration, Creative Writing, Customer Service, Lego Building, Microsoft Office, (Word, PowerPoint, Excel), Procreate, Public Speaking, Storyboarding Graphic Novel Writing.

WORK EXPERIENCE

Retail Sales Associate (20 hours/week)

Target Corporation, Saugus, MA

August 2024 – present

- Deliver exceptional customer service by efficiently processing transactions.
- Ensure store areas are organized and that products are available by accurately restocking returned items.
- Enhance customer experience through knowledge of store layout, policies, and proactive engagement.

Independent Writer/Storyboard Artist (www.mutatedgraphics.com)

Boston, MA

month/2019 - present

- Wicked Comic Con 2024, 2025 and Boston International Fan Expo 2022
 - Booth Owner. Wrote compelling narrative and promotional copy for graphic novels and short stories, resulting in sell-out success.

Sales Associate, Key Holder (36 hours/week)

Barnes & Noble Peabody, MA

October 2023 - February 2024

- Operated the cash register and carried out transactions with customers.
- Organized the news stand section and made sure it was up to date with current issues.

Customer Engagement Associate (40 hours/week)

Legoland Discovery Center Boston Somerville, MA

Summers 2021 and 2023

- Led main attraction operations, providing engaging public presentations and exceptional customer service.
- Trained new employees and earned a customer service award for outstanding guest experiences.

Writing Intern (10 hours/week)

Artscope Magazine Quincy, MA

August 2021 - December 2021

- Researched and wrote weekly articles on local exhibitions and artists, incorporating interviews and gallery visits.
- Captured photos and created engaging social media content to support articles.
- Earned positive reviews from the publisher for quality and consistency.

Writing Intern (8 hours/week)

Divertir Publishing North Salem, NH

February 2021 - September 2021

- Reviewed queries and manuscripts submitted by authors and made recommendations on submissions.
- Positively reviewed by owner and publisher for work throughout internship

EDUCATION

Bachelor of Arts, in Creative Writing, Lesley University Cambridge, MA (May 2023)

- Minor in Illustration, Sigma Tau Delta Honors Society, and member of the Dean's List